



56 TOLLAND GREEN P.O. BOX 6 TOLLAND CT. 06084

Proudly serving since 1950

David Eaton-President, Wayne Fletcher – Vice-President, Christopher Hammick – Secretary, Michael Gergler – Treasurer 860-875-2543

Visit us at: www.tollandcounty911.org

Board of Directors Meeting Minutes JUNE 11, 2014

Officers and Directors present: President D. Eaton, Vice President W. Fletcher, and Secretary C. Hammick, Dir. J. Fisher, Dir. D. Dagon, Dir. M. Gergler, Dir. J. Barton, Dir. C Jordan, Dir. J. James, Finance Director J. Turner, Executive Director T. Millix and Operations Dir. S. Haddad

President D. Eaton called the meeting to order at 19:00

Correspondence: Chip Jordan submitted his resignation as CL&P liaison.

M. Gergler made a motion to accept the Secretary's report as written, seconded by W. Fletcher. Unanimously passed

Finance Director's Report: See report

The President moved the Finance Director's report be filed.

Executive Director's Report: See report

- The microwave installation starts tomorrow
- Adopted a policy of notification to department chiefs of any emergency that may involve the services of a member organization. Notifications to be made in a prompt manner. Such incidents might involve law enforcement, etc.

Operations Director's Report: See report

- 2,808 911 calls
- The Q & A is still in progress

Treasurer's report:

W. Fletcher made a motion to use Pue, Chick, Leibowit & Blezard, LLC as our auditors again this year, seconded by C. Jordan. Passed, Unanimous

The line of credit has been approved. \$500,000.00

County Coordinator: There have been no calls

Personnel:

 There is a meeting scheduled for next week. Negotiations will start soon with the Union over health insurance concerns.

Equipment and Grounds:

Still looking into the air conditioning in the radio room

Dedicated 911 and dispatching services for the following communities:

ANDOVER - ASHFORD - BOLTON - COLUMBIA - COVENTRY - EAST WINDSOR - ELLINGTON HEBRON - MANSFIELD - SOMERS - STAFFORD - TOLLAND - UNION - VERNON - WILLINGTON





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- Bald Hill the fence has been moved; the propane tank was filled and will be painted.
- The grassy area in the back will be fixed so the water doesn't run into the buildings below it.

W. Fletcher made a motion to approve the purchase and installation of a new UPS system not to exceed \$33,000, seconded by D. Dagon. Unanimously passed

Radio Committee: See report

(*)

W. Fletcher made a motion to accept a quote of \$324,495 for Avtech system as proposed by the Radio Committee, from Tactical Communication Guilford CT. seconded by M. Gergler. Unanimously passed

M. Gergler made a motion to adjourn at 20:39, seconded by W. Fletcher. Unanimously passed

Respectfully, Donna Jellen Recording Secretary

Revised and extended for approval,

Christopher Hammick

Secretary TCMAFS

7/09/2014 1900

Upon review of Secretary's report and minute's approval, Secy Chris Hammick motioned to clarify draft minutes of June 11 as pertaining to radio committee recommendation to move on project.* Seconded by J.James. All in favor.

Clarified motion now reads:

W. Fletcher made a motion to accept a funding limit of \$324,495 for Avtech system as proposed by the Radio Committee, subject to funding. Seconded by M. Gergler. Unanimously passed

Christopher J. Hammick

Secretary TCMAFS





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Board of Directors Meeting Agenda June 11th 2014

Call to order

Correspondence/Public Comment

Minutes

Finance Director

Executive/Operations Director

Treasurers Report

County Coordinator

Committees

- · Buildings and Grounds
- Radio
- Personnel

Unfinished Business

- Web page
- Microwave Update
- UCONN Tower

New Business

• Finance Director / IT Specialist Contracts

Other Business

Adjournment





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BOARD OF DIRECTORS

Attendance Roster 2014 TCMAFS OFFICERS Present Absent Late **PRESIDENT** DAVID EATON V Union FD WAYNE FLETCHER VICE PRESIDENT* Ashford FD CHRISTOPHER HAMMICK V SECRETARY* Vernon FD MICHAEL GERGLER TREASURER Mansfield FD **BOARD MEMBERS AT LARGE** JOHN FISHER **DIRECTOR** Vernon FD **JERRY JAMES DIRECTOR*** Columbia FD **DAVID DAGON** DIRECTOR Mansfield FD **DIRECTOR* CHIP JORDAN** Mansfield FD DIRECTOR JAMES BARTON Warehouse Point FD TCMAFS EXECUTIVE OFFICERS JOHN TURNER FINANCE DIRECTOR TYLER MILLIX **EXECUTIVE DIRECTOR OPERATIONS DIRECTOR** SCOTT HADDAD 2. **GUESTS** MEETING DATE JUNE 11, 2014 * = POSITION TO BE ELECTED 2015

Rev 1/2014

ımmary of A	ccount Balances	10-Jun-14			
Municipal a	nd Alarm Money				
FN 8317	Municipal Operating Fund	\$45,731.53	checking	General Operating exp.	
FN 9270	Obligations & Encumbered Funds	\$10,378.20	MM savings		
FN 5929	Obligations & Encumbered Funds	\$122,671.33	MM savings		
	00.00 will be billed thru June 30, 2014 - Ala			,	
State Money					
FN 6052	State Operating Fund	\$40,681.34	checking	payroll, MERF, Health Ins. & other	
FN 6409	State Funds Money Mkt.	\$13,214.27	MM savings Operating Expenses.		
Note: Q-4 911	& CMED payment included.				
Note: Receives	s all incoming State 911, CMED and training	g reimbursement m	onies		
Note: Pending	receipt of \$5,931.24 training reimburseme	nt from DSET.			
Dedicated S	pecial Project Money - Support Se	ervices			
FN 6060	Support Services	\$11,017.49	MM savings		
FN 6391	Firehouse Checking Acct.	\$1,229.71	checking		
ote: \$10,250.	00 has been repaid back to the Operating I	Fund of the \$15,000	.00 start up Ioan.		
RB 5870	Support Services	\$626.03	checking		
TN Tower F	unds				
RB 9177	Tower Funds	\$64,565.47	checking		
RB 8616	Tower Funds	\$181,785.35	MM savings		
Note: This acc	ount is essentially the money used for cap	oital project funding	1.		
	ered amount for projects already approved be reimbursed by DSET.	d and in progress, n	ot yet paid: \$ 18	,778.02 of which	
Note: Pending	payment by DSET \$ 2,975.00.				
TN Funds re	olled to a Money Market				
This account is	the collateral for the line of credit and our two	o month emergency b	oack-up operation	s funding.	
SIB&T 1841	Obligations & Encumbered Funds	\$226,852.69	MM savings		
	Total all accounts, all banks:	\$718,753.41			





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Executive Director's Report / Operations Director's Report June 11, 2014

Monthly Activity Statistics

2808 911 calls / 1547 dispatched events

Employee Issues / Training / Lead Telecommunicator

QA Compliance remains in the average of 85%. We have a meeting scheduled with the supervisor to review the program and develop some points to fine tune the process. Jeff attended the Everbridge Conference in Boston and work will begin on the development of groups for use within the County. A new platform will be released in about six months as well.

911 Commission / Regional Updates

The posting of proposed changes to the subsidy still has not been posted. However in an email discussion DSET stated:

"Speaking frankly, we had problems with the formulas that we first came up with. When we extended them out, they had unexpected outcomes - and they weren't good. Carey has been working with me on the project, and we don't want to give you a finish date until we have a clear direction. Please understand that we are working to minimize the immediate impact on regional centers that any re-write of the subsidy program would entail.

So, the bottom line is: we don't know yet when we'll be done, but we're working on it using all the time available for the project."

Communications Truck / TN Presentations

The State has once again changed the notification / request procedure for the MCV. Any request for activation has to be authorized by the DEMHS Regional Coordinator. This will be a simple phone call that I or Scott will make once a request has been made. We have been requested to support a large event in Niantic during the month of July. I spoke with the State and they support the two trucks being there due to the crowd size and communications interoperability needs as well as required video surveillance. Scott and I will work out the details of coverage.





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UCONN Tower Site

The project still in the hands of the real estate department at UCONN.

State Technical Advisory Committee

No report or meeting scheduled.

Website

Work is ongoing. I am submitting content to ImageWorks. Site should be launched within the month.

Other

- We are actively following up on the bonding request through numerous channels. The Lieutenant Governor's office is actively engaged in this request.
- We have requested an equipment buyout figure from F&O. This request pertains to our shopping around a bit for IT services.
- All radio systems are functioning normally except for the outstanding 153 radios that we are working on getting replaced as well as the ongoing 33.48 receiver issue.
- The new notification procedure has gone into play with the staff in regard to police activity with the modification that incident numbers will not be created for construction closures.
- We have solidified an agreement with the Capital Region Chiefs regarding TN becoming the answering point for the Region for Strike Team and Task Force activations.
- We have a conference call with New World regarding the Avtec interface. NWS is actively
 working on this project and our hope is to get some type of timeline from them so we can move
 into beta testing at QV.
- We are working with Vernon PD and Coventry PD to establish a console to console radio link through the PSDN and CCGW at each site. This will enable us to communicate seamlessly through the radio consoles without having to use the phone. In Vernon's case, this will allow us to eliminate the costly telephone circuit.





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We met with Chief Feldman from Ellington and covered a myriad of topics.

IT topics / Report from Systems Administrator

- Several days were spent responding to a very detailed FOI inquiry.
- Several days were spent creating new hydranted/non-hydranted zones in Somers to match their new run card assignments.
- Scott completed West Stafford's run cards to correspond with the updated joint response policy they have with Staffordville.
- As usual, continue to add/delete/change cell phones, program & re-assign alpha pagers, deal
 with in-house IT issues (blinking screens, full hard drives, etc.), add location alerts into the CAD.
- Upcoming projects:
 - o Update Mansfield's run cards
 - Other run card maintenance (delete unused sirens, change assignments regarding apparatus that has been renamed or taken out of service, etc.)

Effective Date: June 1, 2014	Number: OP-07	Revision:
Title:	Advisory Notification Proce	edures
APPROVED BY:	Reevaluation Date: July 2015	Number of Pages:

POLICY:

In an effort to effectively communicate the possibility of actions required by an emergency service organization under our dispatch authority, events that TN is made aware of that may impact emergency services must be relayed to a Chief Officer in a prompt manner. Internal policies and procedures within each municipality vary greatly however this policy is in effect for all municipalities and emergency service agencies we serve.

SCOPE:

It will be the responsibility of the on duty staff to make an advisory notification to a Chief Officer of conditions present in their area of responsibility that may lead to involvement of the department.

PROCEDURES:

A. Incident Types

For the purposes of this procedure, when services are not specifically requested or dispatched in accordance with existing policies, it the duty staff is made aware of the conditions below an advisory notification will be made:

- Missing person
- Bomb threat
- Reported active shooter incidents
- Lock-down or Lock-in at any school
- Traffic conditions / road closures that may affect response routes

B. Notification Procedures

When conditions exist as described in the Incident Types section, the following notification procedures will be followed:

- A courtesy alpha page will be sent to the Chief Officers of the department advising of the
 existing conditions within their town. The alpha page will be preceded by ADVISORY ONLY for all
 notifications.
- An incident will be created in CAD for any notification made in accordance with the incident types above.





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Radio Committee Report June 5, 2014

Attendees: Tyler Millix, Scott Haddad, Jack Turner, Mark Dittrich (conference call), Wayne Fletcher, Bill Stanek & Jack Fisher

Jack F reported on an email sent to Dave Moffat, Tactical Communications on May 15, 2014. The email expressed our displeasure (Radio Committee and Board of Directors) with the delays in response or completion of several projects and requests of late. The email detailed all the outstanding items for his review and response.

The same day Dave responded and indicated he was out of State and would not be able to respond fully to the issues until he returned, but did provide some answers. Since that date, the only issues resolved are the missing quotation/paperwork Finance Manager Turner has been waiting for on the Bolton Box Mountain control station and combiner along with the Hebron final documentation. These items needed for filing for reimbursement from the State.

Tyler also received the long awaited antenna inventory list from the Bald Hill inspection performed some months ago.

Questioned again today on the several remaining issues, Dave indicated he is now out of the country and will respond when he returns next week. Tyler and I will request a meeting with Dave at his office next week to press these and future issues.

The status of the UPS issue for the equipment room, FM Turner has received all the estimates and has submitted a request to OSET. They have 90 days to act and once approved we estimate delivery could be made in 30 days. Our electrician would be able to get a head start as he has quite a bit of work and some could be accomplished before delivery.

As for the 153.125 radios, the Union radio request is with State Tech now and we are still awaiting a quote from Dave Moffat for the Bald Hill Tolland radio. In the meantime we are still using a borrowed radio from the Tolland Fire.

The air conditioning problems were also addressed. FM Turner is working with Air Control from Ellington. They are recording daily readings to assist with making decisions on size and type equipment required to correct problems. All emphasized that we should make sure we not cut corners and get what we need now rather than having to redo it later. Plan for the future also.

We are still waiting for Tactical to come back and further evaluate the problems TN has had with keeping the 33.48 receiver working at Bald Hill. This radio, although a new one, has had several failures over the past several months. The last service call they found that when either 33.86 or 33.48 radios were transmitting the opposite radios receiver is seeing about ten (10) watts of power hitting the other radios receiver. Again, this is another issue overdue for action.

The UConn Tower site project has not moved much farther in that when Tyler received all the approvals from the various agencies involved they indicated the last step was the approval from the UConn real

estate group. Even though we were quite sure they were involved right from the start, they now are indicating they know nothing about the project but would look into the matter. Tyler is following up on this. Therefore everything is still on hold and has not moved forward. Bill Stanek is still working on getting a new UHF frequency for this site but needs information on the existing frequencies being used in the current transmitter combiner in order to insure the new frequency will work with the existing ones. The low band channel licenses are all set.

The State has approved the 50% matching funds for development of the New World CAD interface to the Avtec console. New World acknowledge and invoiced TN for the full amount up front. FM Turner and Tyler will address this issue with New World at a meeting they have scheduled with them next week.

Of course, we still are awaiting the formal quote from Moffat on the Avtec console. We have met with Dave and determined what we feel is the final configuration.

Moffat indicated that they should now have received the missing item from the microwave project but will confirm when he is back next week. Again Tyler and I will address this issue with him next week.

We discussed the possibility of using the new PSDN system for direct phone communications with police departments supported with existing hard wired phone lines from TN in use today (specifically Vernon and Coventry). These lines are currently costing us considerably each month which could be significantly reduced or eliminated. Tyler and FM Turner are working on this project.

Tyler presented a system from Sentor that provides remote monitoring of our remote radios at our tower sites. This one time charge could prove to be quite useful and possibly find radio problems before they become a major problem, especially for sites as Soapstone Somers where we cannot get to conveniently during the winter months. Estimated costs of this package is around \$7,500.00 per site. Again could qualify for matching funds.

Our next regular Radio Committee is scheduled for August 7th.

Respectfully Submitted Jack Fisher, Chairman

Tactical Communications, Inc. 29 Soundview Road Guilford, CT 06437

Tolland Mutual Aid Fire Service Avtec Console Upgrade Budget Estimate Worksheet

February 5, 2014 Revised March 14, 2014 Revised April 27, 2014

1 Console Equipment Budget

Delete Monitors/TN Supplies

Increase quantity. Delete MDC decode

Revision Notes

Includes:
50 Channel Capacity, 25 Outposts
(4) Dispatch Positions
(1) Aux I/O Package
(4) 24-in NON Touch Menitors/exact model TBD'
(4) Scout Media Work Stations
(4) PC Mini Tower Workstations
(5) PC Mini Tower Workstations
(6) Meadset Jacks
(7) Industrial 1U Computer for VP Gate
(8) Managed Ethernet Switches
Racks, cables, harware
Includes TDM-150 trade-in

Installation materials and cabling as required

AVTEC Project Management

Section Sub Total \$ 228,000.00

Validty 30 Days Terms Net 30 Days

Page 1 of 3

For Budget Use Only This is not a proposal

N

Not to Exceed Installation Labor Budget Including:

Process Overview (not detailed)
System Design

Staging/Guilford Receive and unpackage system

Staging inspection/Admin training day in staging Set up/Program/Configure

Dismantle and ship system

Install backroom equipment

Install I/Os**

Crossconnect and bridge base stations Install one test/training position

staging) Program and configure system updates** (as/if required post

Optimize and level set audio levels

Interface to new microwave

Interface microwave and system alarms

Install 3 additional positions

Disconnect/Dismantle Orbacom Cutover System

Relevel system following Orbacom disconnect

Strip/remove/relocate old console.

Recorder interface. Assist recorder vendor

User training/System Administrator

First Year site maintenance and warranty support

	Section Sub Total
- 8	
- 8	
-	Ċ
2	Ġ
2	5
9	66.500

	4	4
Project Estimate \$ 324,495.00	Ranger Console Software Budget \$ 1,895.00 Ranger console system accessory with four channel software audio package. Installation labor, Windows 7 PC, Monitor, and other accessories not included.	Section Sub Total \$ 68,500.00 Spares Kit Budget (exact quantities TBD) \$ 28,000.00
	Software only/ IT support required, not included. Remote access required to new console network. Not supplied	

Notes:

Excludes UPS for positions and server TN sdupplies suitable LCD monitors with interface cables and mounts. No monitors are supplied.

Validty 30 Days Terms Net 30 Days

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This is not a proposal For Budget Use Only

Tactical Communications, Inc. 29 Soundview Road Guilford, CT 06437

Tolland Mutual Aid Fire Service Avtec Console Upgrade Budget Estimate Worksheet

February 5, 2014 Revised March 14, 2014 Revised April 27, 2014

ord, CT 06437

ANI Format Decode/Channel (FleetSync, GESTAR, DTMF)	KVM Extenders/ IP, Budget per position, installed	Anuual Maintenance Agreement	SCOUTCARE-T1 Annual Software Maintenance and Technical Support/Per Year, years 2-5	Additional Console Position Budget, up to 6, With installation labor in the same area	5 Optional Items
	EA		EA	E A	
	49		69	69	
Quote	500.00 Budg	TBD	15,890.00	19,345.00	
	500.00 Budget estimate only, To Be Determined				